



Useful information

FROM A TO Z

Arrival

Upon arrival, kindly use the bays next to the road, directly in front of the entrance building, in order to complete formalities as soon as possible. Please keep the boom-barrier unobstructed for other guests.

Barbecue facilities/open fires

Barbecues are only allowed in closed fire bowls that are more than 50 cm above the ground. Open fires are not allowed. Exceptions can be made by the camping park manager under certain conditions.

Booking

We look forward to your booking! Use the form on our homepage for reservations. Weekends can only be booked completely, i.e. from Friday until Sunday. The minimum booking period at Easter, Ascension Day, Whitsun and Corpus Christi is 4 nights. Single night stays are possible by arrangement.

Boom-barrier

The blue boom-barrier keys function for one vehicle only, i.e. you can't pass with a second vehicle as long as the first one is still inside the camping park. Vehicles have to be driven right up to the boom-barrier. The boom-barrier is opened by placing the key in the yellow slot and waiting for a few seconds. Only then can the key be removed and the boom-barrier be passed.

Bread-roll service

Would you like to enjoy fresh bread-rolls in the morning? No problem! Kindly place your order one day in advance, before 6 pm at the Bistro.

Chemical toilet

Sinks for chemical toilets can be found in all three sanitary facilities.

Contact persons

We are available to help and advise you during your stay. Do not hesitate to approach us with any enquiries. Please keep the reception opening hours in mind.

Cyclists' huts/safari tents

The rental accommodation can be occupied from 3 pm onwards on the day of arrival. On the day of departure, you may use the rental accommodation until 10 am. We would like our guests to feel at ease in the rental accommodation. Therefore we request that you do not smoke in the rental accommodation, or on their terraces. Pets are not allowed there.

Departure

On the day of departure you may use the stand until 1 pm. In the event of a late departure, between 3 pm to 6 pm, we charge 11.00 EUR. If the stand is booked immediately after you, it has to be cleared before 11 am on the day of departure. With a view to the above, kindly enquire at reception one day prior to your departure. For organisational reasons we request that you pay your bill on the day prior to departure. Please keep in mind that we don't accept credit cards (except EC-cards and Maestro!).

Driving speed

Walking speed applies to the entire site!

Fishing

Fishing cards for the Haddorfer See (boat-racing lake) are available at our reception. Kindly keep your valid fishing certificate at hand. In all other water bodies fishing is only permitted if you are a member of the local fishing association. Fishing in the natural bathing lake is prohibited.

Pedestrian gates

The pedestrian gates are opened with the blue key. Fit the key into the yellow slot and wait for approximately 2 seconds. Remove the key then and push the gate open. Upon request, you can obtain additional keys for the pedestrian gates.

Pets

Dogs are allowed in the camping park; however, they are to be kept on a leash at all times. Please always use bags for dog excrement.

Power connections

You need blue CEE-plugs for power connections. All power connections have a 16-amp-protection and the usual consumption is included in the camping park fees. Should you use electric heaters or an airconditioner, we ask you to report it in order to pay for the extra cost.

Registration

During peak season (from the beginning of the Easter holidays until the end of the autumn break in the federal state of North Rhine-Westphalia), you may register between 11 am to 1 pm and from 3 pm to 6 pm, or by appointment. Please coordinate your arrival with us during the low season.

Rest

Afternoon rest is from 1 pm to 3 pm, night rest from 10 pm to 7 am. During these periods the boom-barrier doesn't work either, and no motor vehicle or motorcycle may be inside the park. In urgent cases, report to the emergency number displayed at reception.

Sanitary facilities

The shower- and bathrooms may be used between 6 am to 10 pm. Please keep cleaning times in mind and use an alternative sanitary facility during those times. Bear in mind that no gender segregation applies in the bathrooms of sanitary facilities 3.

Smoking

Smoking is allowed on the entire site. Exceptions are the sanitary facilities, as well as the cyclists' huts and safari tents – an absolute smoking ban applies in those places. We would like to ask you not to pollute the environment with your cigarette waste, but to use an ashtray.

Pitches

You can select any stand in the pine grove and on the camping fields 1+2. For comfort- and premium pitches, please ask at reception which pitches are available during the desired time slot. In order to spare the grass, no air-tight sheets' or tarpaulins may be spread out!

Visitors

Should you receive visitors during your stay, they are required to pay and be registered at reception.

Washing machines/tumble dryers

There are washing machines and tumble dryers in all the sanitary facilities. One laundry load costs 3.00 EUR. Use of the tumble dryer costs 2.50 EUR per load.

Washing-up facilities

On the outside of sanitary facilities 1+2 there are weather-proof washing-up facilities. There are indoor washing-up facilities in sanitary facilities 2+3 as well.

Waste

Waste disposal is allowed from 8 am to 1 pm and from 3 pm to 8 pm in the entrance area at the recycling yard, where there is a large press container for household waste. There is a container next to the access road for the tourist pitches at the lake. Kindly throw glass bottles in the containers located at the parking lot near the boat rental.

Wi-Fi/WLAN

Our Wi-Fi/WLAN is available in the entire camping park. Every stand charged according to our standard price list receives one free ticket per overnight stay (for one device) for internet access. Should you require additional tickets for multiple devices, or a larger data volume, you may obtain extra tickets at the Bistro.